

General rental and cancellation conditions

1. Booking

Via 'www.vakantieparkdelochemseberg.nl' and 'www.boekuwbuitenhuis.nl' you can book vacation accommodation for a specific period at Vakantiepark De Lochemse Berg in Lochem. Should it turn out after your booking that the accommodation is not available after all, the reservation will be cancelled and you will immediately be offered an alternative. After your reservation you will receive a booking confirmation by e-mail containing all the details of your booking and the payment method.

2. Additional costs

Vacation accommodation prices do not include booking fees, tourist tax, environmental costs, cleaning and any bed linen and additional extras booked. The reservation fee is calculated per booking. Tourist tax and environmental charges depend on the size of your party and the length of your stay and are displayed on the website before you finalize your booking. You will also find the cleaning costs in this overview. Of course, all additional costs are clearly specified on the invoice you receive with your booking confirmation.

3. Prices

The prices on the website of Vakantiepark De Lochemse Berg and Boekuwbuitenhuis.nl are kept as up to date as possible. However, Vakantiepark De Lochemse Berg reserves right to change prices. The correct price will always be communicated during the booking process. The price stated in the booking confirmation is binding. Obvious typing errors do not bind us.

4. Rates

All rates listed are weekly rates valid from Friday to Friday, midweek rates valid from Monday to Friday or weekend rates, valid from Friday to Monday. Check-in and check-out times are listed on your reservation confirmation and on our websites.

5. Payment

Upon reservation, you will be 50% of the total amount. Payment of this must be made within 14 days of the final reservation. The payment of the balance must be paid no later than 30 days before the arrival date. When booking within 1 month before the start of your stay, the total amount must be paid at once. In case of late or incomplete payment, the reservation will be cancelled after a written warning. Any money already paid will not be refunded.

6. Cancellation

If the holiday maker cancels the agreement before the effective date, he shall owe a fixed compensation. This amounts to:

- For cancellation more than three months before the start date, 25% of the agreed price;
- For cancellation within three to two months before the start date, 50% of the agreed price;
- For cancellation within one month before the start date, 90% of the agreed price;
- For cancellation within one week before the start date, 100% of the agreed price.

We will always refund you the tourist tax, environmental fees, cleaning and any other additional extras booked. We advise you to take cancellation insurance.

7. Water, gas, electricity

The rental prices of the vacation accommodations at Vakantiepark De Lochemse Berg include the use of water, gas and electricity. If this is not the case, this is clearly in the description of the accommodation in question.

8. Arrival and Departure

Please check in at the park reception desk on the day of arrival. The arrival and departure time is

mentioned on your reservation confirmation. If you cannot arrive within this time, we kindly ask you to contact the respective park by phone.

Please bring your reservation confirmation with you to reception.

9. Liability

Vakantiepark De Lochemse Berg and BoekUwBuitenhuis.nl bear no liability for any damage to or loss and theft of property during your vacation in one of our accommodations.

10. Complaints

For complaints during and after your stay in accommodation offered by Vakantiepark De Lochemse Berg, please contact the park reception. Please do so especially during your stay to give the staff the opportunity to the problem for you.

11. Gunning

Bookings are made subject to approval by the owner of the vacation home in question. Bookings can be refused without reason. Bookings by companies for employee housing can be refused by us.

Do you still have questions? Please contact us by phone at (0547) 33 44 52 or send an email to info@vakantieparkdelochemseberg.nl.

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Team vacation park Lochemse Berg