

Cancellation Policy

In many cases you can benefit from cancellation insurance. There are various circumstances, such as health, accommodation, transportation, or personal living and work situation, where you can claim cancellation insurance if this forces you to cancel or end your trip early.

- In the event of a serious *accident, illness* or *death* of yourself, a family member (1st and 2nd degree) or roommate.
- In case of death of a close friend during the .
- Upon death of family member (3rd degree).
- In case of damage to the reserved accommodation.
- In case of (complications of) *pregnancy* after booking the trip.
- If you unexpectedly cannot be vaccinated for medical reasons even though it is mandatory.
- For property damage to your property, home or business premises where you must be present.
- If your means of transportation breaks down irreparably during the outward journey.
- In case of non-repairable damage to your means of transport or caravan/camper due collision, theft or fire.
- For *unemployment* within one month of the end of the trip.
- When starting a *new job* from unemployment.
- On getting a rental property before the trip would begin.
- When purchasing a home for sale. The property is delivered or handed over before you travel or during the trip.
- In case of *divorce* after booking the trip.
- In the event of an unexpected retake or re-examination after your final exam in a multi-year school program.
- When unexpectedly not getting a visa.
- If your travel companion cancels with a valid reason that require you to travel alone.
- In case of unexpected assignment of an *adopted child*.
- In *donor surgery*.
- In case of theft or loss of travel documents on the day of departure.
- In case of unforeseen failure of any part of the composite trip due to natural disaster, terrorism, domestic disturbances, broken means of transport, strike or overbooking.

! In all cases, written proof must be provided.