

# General conditions

## Corsendonk Camping Petite Suisse

### 1. RESERVATION

Reservations can only be made by sending a fully completed reservation form by mail or via the website.

### 2. PAYMENTS

Upon receipt of the reservation confirmation, 50% of the total rental fee must be within 2 weeks. Payment of the remaining amount must be by the campsite 6 weeks before the date of arrival. For reservations within 6 weeks, the total amount due must be transferred at the same time as the reservation. We reserve the right to charge an administration fee or cancel the reservation if payment is not made within the specified period.

### 3. PRICES

The stated prices for a given year shall, subject to any printing errors, unanticipated VAT surcharges, levies and government surcharges and actual obvious errors, remain unchanged during that particular year.

### 4. BORG

We may a deposit for rental accommodations and/or entrance tickets. Upon departure the deposit will be , provided the rental accommodation is left tidy and clean, no inventory is missing and no damage has been done to the accommodation or the inventory. The deposit for any entrance tickets will be if the ticket(s) is/are returned undamaged at the reception. Reimbursement will be made in Euro.

### 5. CHANGES TO ALREADY CONFIRMED RESERVATIONS

Changes involving a partial cancellation (e.g. shortening the reserved period) are to the cancellation conditions for that portion. A change fee will be charged for all changes.

## 6. ARRIVAL AND DEPARTURE

Camping: the pitch can be occupied from 1:00 p.m. and must be vacated and left clean by 12:00 p.m. on departure.

Rental accommodations: the accommodation you have rented will be at your disposal from 3:00 pm. You are requested to report to the reception between 3pm and . Within 1 hour of arrival, you must report any imperfections and/or missing inventory at the reception. On the day of departure, you must leave the accommodation(s) tidy and clean by 10:00 am.

## 7. CANCEL

A. Within 2 days from the date of the reservation confirmation, the reservation can be cancelled free of charge, except for reservations within 6 weeks before arrival.

B. Cancellations between 7 days from the date of the reservation confirmation and 6 weeks before arrival will be 50% of the total rental fee.

C. Cancellations between 6 weeks before arrival and 1 week before arrival will be 90% of the full rental fee.

D. If cancelled between 1 week before arrival and the day of arrival itself, the full rental fee will be .

E. .In case of earlier departure or later arrival than reserved, there will be no refund of payments made.

F. You must cancel in writing.

## 8. LIABILITY/CONDUCT RULES

A. The campground cannot accept liability for loss, theft, damage or injury inflicted on or by users of accommodation provided through the campground, however such damage or injury occurred.

Participation in activities organized by the campsite or by third parties, is entirely at your own risk.

B. Campers or users of rental accommodation must respect the rules of conduct, which the manager wishes to be observed by the guests present on his premises.

C. The camper or user of a rental accommodation who causes nuisance or disturbance may, after a warning, be removed from the accommodation or from the campsite, without refund of payments.

D. Statements made by employees of Corsendonk campsites, in whatever capacity, regarding the liability of Camping Petite Suisse are not binding on the Corsendonk Group.

E. Small pets (maximum 1) are allowed in rental accommodations only if prior written permission has been granted by the campsite. It is not permitted to leave pets unattended in rental accommodation. The owner of the animal is liable for any damage or contamination.

## 9. CANCELLATION FUND

Affiliation with the cancellation fund is advised. By joining the cancellation fund one can safeguard oneself against the costs of cancellation of the rental accommodation/campsite, if one of the travel companions:

A. becomes suddenly ill or injured as a result of an accident;

B. face a death in the immediate family, i.e. death of spouse, wife, parents, parents-in-law, children, brothers or sisters.

In addition, this fund compensates you for cancellation costs if the head of the family becomes involuntarily unemployed. Closing the cancellation fund is only possible directly at the time of booking. The cancellation fund provides coverage from the day of booking until the departure date you enter on the reservation request. In case of early departure, for one of the reasons mentioned above, refunds will be made in proportion to the number of vacation days not taken. In this case, you must report the evacuation of the rental facility/campsite to the campsite reception. Expenses and consumed extras will not be reimbursed in case of early cancellation of the vacation. To qualify for payment from the cancellation fund, a cancellation statement and (medical) evidence must be submitted. In case of cancellation there will be no payment of the premium.

cancellation funds reservation fee. The premium is 5.5% of the total +€5.00 administration fee.