

Rental Conditions

These conditions apply to all vacation accommodations at Resort Mooi Bemelen, when you are camping and/or when you have reserved a vacation home.

Exceptions to these conditions are only possible when both parties have agreed in writing.

Reservation

- Resort Mooi Bemelen only accepts reservations from persons 18 years and older. Reservations from persons 18 years of age will be refused.
- Reservations will be confirmed by email, if requested it will be to you by mail.
- We ask that you check the reservation immediately and report inaccuracies.
- Resort Mooi Bemelen makes its vacation homes to guests for recreational purposes, not for permanent residence.
- We cooperate with Booking.com, Belvilla, Interhome, Bungalows.nl, BungalowSpecials, Traveldeal, Delightful Cottages, Voordeeluitjes, Camping & CO, BungalowNet, HomeToGo and Holidu.

Use

The Recreation Unit may only be used as such. It is not permitted to exercise a profession or business from the Recreation Unit or to make it subservient to a profession or business or to sell food and beverages from the Recreation Unit. It is also not permitted to play games of chance and the like on or in the Recreation Unit and/or perform immoral acts as a commercial activity and/or of a public nature.

Prices

- Tenant owes Resort Mooi Bemelen the agreed rental price as stated on the final reservation confirmation.
- Rents do not include mandatory and optional fees.
- Discounts do not apply to existing and already made reservations.
- Discounts cannot be stacked.

Payment

- There is a payment link in the confirmation email of your reservation for easy payment.
- You pay for your reservation in two installments. The first payment of 50% of the total amount must be received within 5 days of booking, the remaining 50% you pay 14 days before the effective date of the reservation.
- Changes to your reservation will still be subject to the initial payment terms.
- The reservation must be paid in full on the day of arrival.
- If the reservation amount is under€ 150, we ask that the amount be paid at once.
- If payment is not made within the agreed terms, we reserve the right to cancel the reservation and still charge you for the cost.

Cancellation

Upon cancellation, the holiday maker pays a fee to the entrepreneur. This amounts to (excluding administration costs):

- For cancellation more than three months before the start date, 15% of the agreed price;
 - For cancellation within three to two months before the start date 50% of the agreed price;
 - For cancellation within two to one months before the start date, 75% of the agreed price;
 - For cancellation within one month before the start date, 90% of the agreed price;
 - For cancellation on the day of commencement date, 100% of the agreed price
- ** No money will be refunded on any cancellations paid with a voucher.***

If you have booked through one of the aforementioned external parties, you must report to these external for changes or cancellations.

Registration

- For security reasons, all persons staying in the vacation rental must be registered at the reception desk.
- Rentals to third parties are not permitted unless you have written permission.
- It is not permitted to stay in a vacation rental with more people than the vacation rental is intended for.

Damage

- A standard deposit of€ 500 is for companies and main tenants 25 years of age or younger.
- The main tenant is liable for breakage, damage and loss of inventory.
- Resort Mooi Bemelen does not charge a deposit on the for main tenants over 25 years old, on arrival you will sign a SEPA direct debit form (max.€ 500,-). This form will only be used when damage is found upon departure.
- When damage is found we will first notify you in writing.
- If the damage exceeds€ 500,- , the damage will be recovered from you by invoice.

Nuisance

A whisper silence must be observed throughout the grounds from 10 p.m. to 7 a.m. Noise pollution is also undesirable during the rest of the day. Sound systems should only be audible in your rented accommodation.

Upon reports of noise nuisance from other guests, written or verbal warning, we reserve the right withhold an amount of € 50,- from the deposit paid by you or deny access to the premises.

Pet and smoke free

- All homes on Resort Mooi Bemelen are non-smoking. Smoking is not allowed in the accommodation.
- Depending on the accommodation, pets are allowed, however a maximum of two. Pets must be registered in advance.
- If you do smoke the property or bring a pet without registering it, we reserve the right withhold an amount of € 50,- from the deposit paid by you or charge you for the costs incurred via SEPA direct debit.

Cleaning

- A mandatory cleaning fee is when renting a property on Resort.
- Upon departure, you must the house broom clean, your dishes clean and tidy, bedding (excluding mattress protectors) to be in the hallway of the vacation rental, the house to be locked and you must take your garbage (glass, paper and residual waste) to the environmental waste receptacles.
- Should you have not left the property as it should be, we reserve the right to withhold an amount from the deposit you have paid or charge you for the costs incurred via SEPA direct debit. One extra hour of cleaning equals the cleaning fee you paid.