

Camping Paradis Family des Issoux General Terms & Cancellation Policy

General Terms

These terms apply to all bookings at Camping Paradis Family des Issoux, 150 Allée de Vals, 07380 Lalevade d'Ardèche, France.

A reservation becomes binding after written confirmation and receipt of a 30% deposit. The remaining balance must be paid at least 30 days before arrival. If booking within 30 days before arrival, full payment is required immediately.

The accommodation may only be occupied by the number of persons declared at booking. Minors must be accompanied by an adult.

Prices are in euros including VAT, excluding tourist tax and eco-contribution. A booking fee of €30 applies per reservation.

Payment can be made by bank transfer or credit card. Late payment may result in cancellation.

Cancellation Policy

There is no statutory withdrawal right for accommodation services with fixed dates under French consumer law.

Cancellations must be made in writing by email or registered letter.

For cancellations more than 30 days before arrival, the 30% deposit and booking fees are retained.

For cancellations less than 30 days before arrival, 100% of the total amount plus booking fees and any insurance costs remain due.

If the campsite cancels (except in force majeure), amounts paid will be refunded without additional compensation.