

## General Terms and Conditions – Can Bora Lodges

### Arrival and Departure

- The campsite will send check-in information 1 day before arrival.
- No refunds or discounts are given in case of bad weather, late arrival, or early departure.
- Please inform the campsite as soon as possible if you expect to arrive late. Your reservation will be held for 24 hours. After this period, management reserves the right to re-let the accommodation.

### General

- Reservations cannot be made for more than 30 consecutive nights.
- Management reserves the right to refuse entry or ask guests to leave in case of misconduct. No refund will be given.
- Please note that toilet and shower facilities are unisex.
- Radios, music, and televisions must always be kept at a low volume. Car doors and trunks must be closed quietly.
- Reservations are non-transferable.
- Quiet hours must be respected between 23:00 and 09:00.
- If you have a complaint, please report it directly to reception. Complaints not reported during your stay cannot be handled after departure.

### Taxes

- Local tourist tax and environmental charges are included in the price.

### Visitors

- Day visitors are not allowed on the campsite.

### Rental Accommodation

- The accommodation must be left clean and tidy. If not, a fee of €50 will be charged at departure.
- Open fire is not allowed inside the rental accommodations.

### Reception

- Reception is open from 10:00 to 17:00 between 01/07 and 31/08, and between 01/04 and 04/11.
- If reception is closed upon arrival, please contact the number provided in your booking confirmation.

### Access

- All guests staying on the campsite must present a valid ID and complete registration forms at reception.
- Minors (under 18) must be accompanied by a parent or legal guardian.
- At least one member of the group must be 21 years or older.

### Safety

- During dry, windy, and/or hot weather, fires, barbecues, and fire pits are not allowed.
- Charcoal barbecues are not permitted.
- Open fires are strictly prohibited.
- Firearms are not allowed.

### Vehicles

- Cars and motorcycles are not allowed at the accommodation or pitch. They must be parked in designated areas.

### Changes to Reservations

- Reservations cannot be modified within 14 days prior to arrival.

### Swimming Pool

- The swimming pool is for campsite guests only.
- Please note that there is no lifeguard supervision.