

Camping Les Rives de Grand Lieu

Deposit

If the reservation is made more than 30 days before the arrival date, a deposit is required at the time of booking:

Accommodation: 30% of the total cost of the stay, plus a €10 administration fee (for bookings with a total value of €45 or more, including VAT).

For reservations made less than 30 days before the arrival date, the full amount must be paid at the time of booking.

Payment of the deposit constitutes acceptance of our General and Special Terms and Conditions of Sale.

Balance Payment

The remaining balance for your accommodation must be paid no later than 30 days before the arrival date, without further reminder from us. If payment is not received despite our reminders, your booking will be cancelled.

Discounts and promotional offers cannot be applied retroactively to bookings that have already been paid in full or in part.

Cancellation

Any cancellation must be submitted in writing (by letter or email).

The following cancellation charges will apply:

- 25% of the total cost of the stay, plus administration fees, if you cancel more than 30 days before your arrival date.
- 100% of the total cost of the stay, plus administration fees, if you cancel less than 30 days before your arrival date or fail to arrive on the scheduled arrival date (no-show).

Cancellation by the Campsite

If the campsite has to cancel your booking due to force majeure, the full amount paid for your stay will be refunded. However, this cancellation does not entitle you to any additional compensation or damages.

Cancellation Insurance

Camping Les Rives de Grand Lieu offers an optional Cancellation and Trip Interruption Insurance as part of your rental agreement. Our partner, Gritchen Affinity, will reimburse all or part of the cost of your stay in accordance with the insurance policy.

If you need to cancel your stay, please notify the campsite as soon as possible by email or post as soon as an event occurs that prevents you from travelling.

If the reason for cancellation is covered by the general insurance conditions (available at www.campez-couvert.com or from the campsite), you must notify the insurer within 48 hours and provide all required information and supporting documents.