

Article 10: Cancellation terms

10.1 When a final reservation for the Cabin has been made and confirmed, the following applies to cancellation of that reservation:

Cabins/Tinyhouse

– Cancellation more than four weeks before the start of the rental period is free. – Cancellation between four and two weeks before the start of the rental period, the tenant owes 50% of the reservation value. – Cancellation two weeks or less before the arrival date or if the tenant does not show up (no show), the tenant owes 100% of the reservation value.

To possibly qualify for a refund of the paid amount, you must notify us of the cancellation as soon as possible by email or by phone.

10.2 After discussion, the agreed amount will be transferred to you as soon as possible, but no later than 21 days.

10.3 You must arrange your own cancellation and/or travel insurance.