

GENERAL TERMS OF SALE Glamping Podere San Jacopo Article 1 – Subject of the contract These General Conditions govern the reservation and stay at Glamping Podere San Jacopo.

Sending a booking request, the payment of the deposit and the confirmation of the booking imply full acceptance of the present conditions.

Article 2 – Booking and confirmation The reservation becomes definitive only upon receipt of:

the data required for guest registration; a deposit equal to 30% of the total stay amount; the written confirmation from the facility. In the absence of the deposit payment within the communicated term, the

booking may be canceled without further notice.

Article 3 – Rates Rates are expressed in Euro (€) and include the services indicated in the booking confirmation.

The tourist tax must be paid in cash on arrival at the facility.

The facility reserves the right to modify the rates for bookings not yet confirmed.

Article 4 – Payment methods A 30% deposit is required at the time of booking.

The balance must be paid within 30 days of arrival by one of the payment methods accepted by the facility.

Article 5 – Cancellation policy Up to 30 days before arrival: full refund of the stay deposit From the 29th to the 15th day before arrival: 50% of the stay retained From 14 days before arrival until the day of arrival: 100% of the stay retained

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Article 6 – No-show In the event of non-arrival without prior notice, the booking will be canceled and the full amount of the stay will be retained.

Early departure

No refunds are provided for early departures or unused services

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INTERNAL REGULATION

Glamping Podere San Jacopo

Art. 1- Check-in and Check-out Check-in: from 15:00 to 19:00. Check-out: by 10:00.

Different times must be agreed with management in advance.

Art. 2- Occupation of units Accommodations may be occupied exclusively by the number of people indicated in the booking.

Access by unregistered persons without authorization from the facility is not allowed.

Art. 3- Minors Minors must be accompanied and constantly supervised by a parent or responsible adult.

The facility disclaims any liability for incidents resulting from lack of supervision.

Art. 4- Animals present on the property Inside the property live some cats at liberty, accustomed to the presence of guests.

Guests are invited to respect them and not disturb them.

The facility cannot guarantee the absence of contact with the animals present on the property.

Art. 5- Respect for nature and the environment The Glamping Podere San Jacopo is located in a rural setting immersed in nature.

Guests are required to:

respect the surrounding environment; use the facilities and installations correctly; carry out separate waste collection according to the provided instructions;

avoid actions that could damage the flora and fauna

or to the cultivations present.

Art. 6- Noise and quiet To ensure the well-being of all guests, compliance with quiet hours between 23:00 and 08:00 is required.

Behaviors that may disturb other guests are not allowed.

Art. 7- Damages and liability Guests are responsible for any damage caused to the structures, furnishings, equipment, or outdoor areas during their stay.

Costs for repairing or replacing damaged goods will be charged to the responsible guest.

Art. 8- Limitation of liability The facility is not responsible for:

thefts, losses or damages of personal objects; temporary service interruptions due to technical faults; events caused by force majeure, adverse weather conditions, natural disasters or orders from competent authorities.

Art. 9- Features of the glamping stay Guests acknowledge that staying in a glamping structure immersed in nature may involve the presence of insects, small wild animals, weather variations and other characteristics typical of the rural environment.

These elements are an integral part of the experience and cannot be considered a reason for complaint or refund.

Art. 10- The use of the barbecue is permitted only in areas specifically designated by the facility and in accordance with the instructions provided by the staff. It is forbidden to light fires, bonfires, braziers or barbecues, to use stoves, heaters or open-flame equipment in any other area of the property, and to launch lanterns or pyrotechnic materials.

Art. 11- The Management reserves the right to temporarily ban the use of the barbecue in the presence of weather or fire risk conditions particularly

high, as well as in case of ordinances from the competent authorities.